Escalation process – Status report

|  |  |  |  |
| --- | --- | --- | --- |
| **Schaeffler** | | **Supplier** | |
|  | |  | |
| Contact person |  | Contact person |  |
| Department |  | Department |  |
| Telephone |  | Telephone |  |
| E-mail |  | E-mail |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | | **Standard process** | | | |  |
| **Annulment of conditions** | | | |  |
|  |  | |  | | **Reason for the annulment:** | |
|  | Date | |  | |
|  | Name, first name / signature | | |  |
|  | Function | | |  |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | **Escalation level E1** | | | | | **CSL 1 (100% inspection)** | |
| **Intensified process** | | | | | **CSL 2 (100% external inspection)** | |
| **Reason for classification / definition of actions:** | | | | | | | | |
|  |  | |  | Name, first name / signature |  | Name, first name / signature | |  |
|  | Date | |  | Manager Plant Purchasing & Supplier Management |  | Function | |  |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | **Escalation level E2** | | | | | **CSL 1 (100% inspection)** | |
| **Warning** | | | | | **CSL 2 (100% external inspection)** | |
| **Reason for classification / definition of actions:** | | | | | | | | |
|  |  | |  | Name, first name / signature |  | Name, first name / signature | |  |
|  | Date | |  | Function |  | Function | |  |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | **Escalation level E3** | | | | | **CSL 1 (100% inspection)** | |
| **New Business Hold (block for new orders)** | | | | | **CSL 2 (100% external inspection)** | |
| **Reason for classification / definition of actions:** | | | | | | | | |
|  |  | |  | Name, first name / signature |  | Name, first name / signature | |  |
|  | Date | |  | Function |  | Function | |  |

|  |  |  |
| --- | --- | --- |
|  | **Escalation level E4** |  |
| **Phase Out (replacement of supplier)** |  |